IN-PATIENT CARE OF NEWBORNS

STANDARD OPERATING PROCEDURES
Overview

• Background
  • Why – Purpose of this SOP
  • What – What is an SOP?
  • Who – Who will use it?
  • Where – Where will it be used?

• Scope and content of the SOP
• Format for the SOP
• Next steps and timeline
Purpose

• Generic operational guidance for facilities, to ensure quality and continuity for newborns and their mothers along the continuum of in-patient care
What is a Standard Operating Procedure?

• A written document that brings together information from various endorsed sources that explains what should be done, when, how, where, and by whom.

• This SOP will:
  • Aim to ensure evidence-based high-impact interventions are delivered with quality and consistency, as per WHO QOC guidelines.
  • Identify health systems supports needed to implement interventions (e.g., HR, HIS, commodities, etc.).
  • Define roles and responsibilities of managers, providers, and family members to ensure respectful care for all.
Audiences

• Primary: health facility managers, maternity and newborn unit in-charges

• Secondary: Ministry of health and partner managers
Location of Use

• The SOP will target all facilities that provide birthing services along with in-patient care of newborns
  • Considerations for higher vs. lower levels of health facilities
  • Create a bridge from the delivery room onward, along the MNH continuum of care
Care of the mother is a fundamental element of in-patient care of newborns, at all points along the continuum.
Content

• Health systems categories: leadership, human resources, commodities, information systems

• Quality: perception of care
  • Health providers
  • Families

• Links with WHO and other globally endorsed guidelines and protocols
Format

• Web-based platform (e.g., HNN?)
• Also make available for download and/or in an accessible format for audiences with limited/no internet
• Consider mobile app version in the future?
Next Steps and Timeline

• Develop and vet outline with input from global experts and country-level managers
• Identify resources/content, with inputs from global ENAP and EPMM partners
• Circulate draft for input from country and global stakeholders
• *Aim for launch of final product in Spring 2019*